#### **CURRICULUM VITAE**

## **ALEX MURDOCK**

Professor of Not for Profit Management & Leadership Head, Centre for Government & Charity Management London South Bank University, London SE1 OAA 0044(0) 207 815 7886

Email: alex.murdock@lsbu.ac.uk

### SUMMARY

- Very experienced academic and researcher with extensive professional knowledge and experience across both charity and public/ not for profit sectors and national boundaries
- Successful Board level and organisational development experience (including 2 Chair roles) in social service and social enterprise.
- Senior level management and professional career in social services
- Culturally and geographically adaptable having lived and worked in the USA, Denmark and France. I have also worked with universities in Italy, Switzerland, Germany, Norway, Spain and China.
- A proficient public speaker and organiser
- Successful in securing financial and other resources for my institution

### **CURRENT RESEARCH INTERESTS**

- Social Enterprise and Third sector organisations successful in austerity
- Interaction and overlap between private, public and third sector
- International and comparative research in social enterprise and public and public//not for profit management
- Values based leadership

### **ACADEMIC QUALIFICATIONS**

- MBA (London Business School 1987)
- M.Sc. Medical Sociology (South Bank University 1982)
- Diploma in Social Work (Newcastle University 1978)
- MA Public Administration & Organisation Theory (University of Maryland, USA 1974)
- B.Sc. Economics (London University 1971)

### ACADEMIC TEACHING

- <u>Undergraduate</u> courses across the range of Business and Management studies including strategy, public management, organisation theory and marketing, personal skills
- <u>Postgraduate</u> teaching in Strategy, Public sector Management, Not-for-profit and health and social care, Leadership and Organisational behaviour. Communication Research methodology
- <u>PhD supervision</u> (currently 2 doctoral students with 4 doctoral students supervised to completion)

### PREVIOUS ACADEMIC WORK EXPERIENCE

**Senior (then Principal) Lecturer**: London South Bank University 1991-2004.

Course development and course leadership ,research and income generation

Maitre de Conferences (Assoc. Professor), Univ. of Paris IV, Sorbonne. Feb-Aug 2000 Teaching and Research Activities (staff exchange)

**Gaest Lektor (Associate Professor),** Copenhagen Business School, Denmark: Feb-Aug. 1998

- Research activities with Falck Dk
- Teaching on Masters courses in Public Management and Communications.

Visiting Tutor London Business School, Regents Park NW1 1992-1997

Leadership, Interpersonal and Negotiating Skills

Senior Lecturer in Management Brunel University College 1989-1991

• Developing and teaching on a wide range of professional and undergraduate management programmes.

### OTHER PROFESSIONAL ACTIVITIES

- Honorary Research Fellow, Third Sector Research Centre, <u>University of Birmingham UK</u>
- Erasmus Teaching Exchanges, University of Graz 2010-2013
- Associate member , MAPS (Monde Anglophone : Politiques et Sociétés)
   Research Group at <u>Sorbonne</u>, <u>Paris</u>
- Fellow of Potsdam Center for Policy and Management, <u>University of</u> Potsdam, Germany
- Visiting Professor, North and South Trondelag Universities, Norway
- Visiting Lecturer, University of Cambridge (MA Social Enterprise)
- UK co-ordination for Sino-Swiss Senior executive programme for Chinese public managers at <u>University of St Gallen Switzerland</u> (since 2008)
- Member of Advisory Board and Visiting Lecturer , <u>University of Abat Oliba, Barcelona</u>, Spain
- Invited member of advisory group to SERCO Institute (2011-12)
- Co-ordinator of International Social Innovation Research Conference
- Contributor to conferences organised by Westminster Briefing and Westminster Explained (including annual 'Coming Year in Parliament 'conference)

#### MEMBERSHIP OF PROFESSIONAL BODIES

- Royal Society of Arts (Fellow)
- International Public Management Network
- Chartered Management Institute
- Member: International Society for Third Sector Research, EGPA and ARNOVA

## RESEARCH AND CONSULTANCY PROJECTS (AND INCOME ON MOST RECENT)

- Knowledge Transfer Partnership with Construction Youth Trust: Impact evaluation of work with young people (awarded Jan 2013 value £120,000)
- Evaluation des engagements et pratiques de solidarité (Evaluation of Solidarity for Emmaus International) Led project with Spanish and French academic colleagues April 2011- Dec 2011 14,000 Euro
- Knowledge Transfer Partnership with RNIB (Outcomes and Impact model in employment) –Dec 2009 –Feb 2012– value £120,000
- Knowledge Transfer Partnership with RNID/RNIB (Outcomes and Impact model in Social Care) –Oct 2009- Dec 2011 – value £120,000
- Knowledge Transfer Partnership with Community Action Network (Social return on Investment) – Started Oct 2009 completed Feb 2010- value £30,000
- Mapping Need for children and families in Southwark (commissioned research project) Nov 2008 – Jan 2009 (value £8000)
- Social Enterprise Capacity Building Research: 5 year contract with UK Government joint with Universities of Durham and Middlesex (total value £1Million). Start date Oct 2008 (see KTP's preceeding)
- Social Enterprise Toolkit: Contract with Primetimers (Community Action Network): (Contract won Nov 2004 Completed Feb 2005).
- Community Fund Strategic Grants Evaluation Programme (Research Grant won February 2004- completed Sept 2004)
- Independent member: Peer Evaluation Team for Cheltenham Borough Council (Improvement & Development Agency: March 2004)
- International public management advisory work with KPMG (Norway) for Social Affairs Ministry of Norwegian Government and for Norwegian Local Government
- Stakeholder Mapping and Partnership Effectiveness: Capability Scotland
- Strategic Awareness: Health Board in Scotland
- Market Research on housing needs of elderly people for Tarmac plc.
- Business Planning consultancy (London Boroughs of Hounslow)
- The Management of Change and Organisational Structure (Lady Margaret Hall Settlement)

## **JOURNAL EDITORIAL BOARDS:**

- Social Enterprise Journal (UK)
- International Public Management Review (USA)

- Journal of Social Entrepreneurship (associate editor)
- International Journal of Public Management (guest editor)
- Previously -Guest Editor Mecosan leading Health Management Journal in Italy (issue on Public Private Partnerships)
- Book Reviewer for Charity Times

### **BOARD DIRECTORSHIPS**

 EMMAUS South Lambeth: Director and <u>Chair of Board</u> (Sept 2007 - Sept 2010 –Board Member until Feb 2013)

Emmaus is a social enterprise working with homeless people providing accommodation and engaging in extensive retail trading Helped to develop this social enterprise from start up to current successful operation with a major (£1 Million) capital development and annual income approaching £500,000

Currently 10 salaried staff, 27 beneficiary staff, 4 retail premises and truck fleet

Director and Trustee , Diocesan Welcare ( to 2012)
 Worked to enable merger of 11 charities in social care and family area ( I was <u>Chair</u> of one charity ) and I then joined merged Board. Merged organisation then had 100 staff and £3M turnover.
 I stood down from Board in 2012 after some 8 years on the Board

### PREVIOUS PROFESSIONAL WORK EXPERIENCE

Area Social Services Manager, London Borough of Merton: (1986-89)

- Responsible for 240 staff,
- 7 establishments
- A budget of £3 million and delivery of services to 75,000 population.
- Chaired Joint Health care planning for Mental Health
- Led major change initiatives in residential care provision
- Managed services through major restructuring
- Board member of local charities and voluntary organisations
- Pioneered involvement of parents in Child Abuse Case Conferences (subsequently became government policy)

## **Social Work Manager**, Essex County Council (1981-1985)

- Responsible for a local area office including Hospital Social Work Dept.
- Key role in major redevelopment initiative in social care
- Board member of range of charities and voluntary organisations
- Court Officer for Juvenile and Child Care

# **Social Worker**, London Borough of Haringey (1978-1981)

 Work on Broadwater Farm Housing Estate in area of high social need and deprivation • Extensive work with mental health and child care

# Race Relations Officer, Lancashire (1976-1977)

- Work with Asian and Afro Caribbean communities
- Instrumental in enabling development of new mosque
- Expertise in immigration law and policy (helped enable changes in UK immigration regulations)

# Language

- English; native speaker and fluent
- French: Reading and basic spoken and written
- German : Limited and basicDanish Limited and basic

## **APPENDIX: Publications & Academic outputs**

#### **Books Published**

Public Management in the 21<sup>st</sup> Century – trends, ideas and practices 2013 (co-editor and contributor of 3 chapters)
Universitetsforlaget (Scandinavian University Publisher)

Social Innovation: Blurring Sector Boundaries and Challenging Institutional Arrangements
With Alex Nicholls (Oxford University) Palgrave 2011

"Personal Effectiveness": Alexander Murdock and Carol Scutt Butterworth Heinemann 3<sup>rd</sup> Edition 2003

"Managing in the Public Sector" jointly with Brian Blundell, Butterworth Heinemann 1997

#### Journal Articles

Knowledge exchange between academia and the third sector. in Evidence & Policy: A Journal of Research, Debate and Practice, 9(3), 419-430. With Shariff, R., & Wilding, K. (Aug 2013)

Synergies between tourism and the wider social economy: an underexplored territory Rassegna economica, University of Turin, Italy 2012 vol 1:2012 pp 95-103

"D;enterprise en economie sociale" (2011) with Pascal Glemain and Marylyn Meyer in Economie et Societies 21:4 641-656 (France)

Qualità nelle imprese social in UK,

il Social Enterprise Kite Mark al vaglio? With Carrera D. in Impresa Sociale, n.2/2009 (Italy)

(English translation of title: Quality in social enterprises in UK, examining the Social Enterprise Mark Kite)

The impact of the RNID<sup>1</sup> on auditory services in England: borrowing lawnmowers and the price of salt with Brian Lamb Social Enterprise Journal Vol 5 No 2 2009 141-154

Royal National Institute for the Deaf – A major charity in the UK

Editorial—From economic to social infrastructure. A stocktaking of Public Private Partnerships in the Health Care Sector. With Cepiku, Denita & Corrado Cuccurullo, Mecosan 71 (2009): 3.

Forme dell' impresa sociale in UK, le Community Interest Company in uno scenario in cambiamento Impresa Sociale n. 2/2008 with D. Carrera (Italy)

'Public Managers Religiosity: Impacts on work attitudes and perceptions of co-workers' with Bozeman, B International Public Management Journal 2007 Vol.10:2

'Stakeholder Theory, Partnerships and Alliances: Analysis of the Health Care Sector in the UK and Scotland' International Public Management Review Vol. 5, no. 1 2004

Knowing and Mapping your Stakeholders – can a stakeholder approach offer something for the Fire Service?" Fire Command & Management Vol6:4 (Summer 2001)

'Delivering Emergency and Rescue Services: explaining and understanding different forms of public, private and voluntary provision: A comparison of Northern European and North American models." (with O.Q Pederson) Journal of Public Private Partnerships Jan 2001

'Delivering the message in challenging times: the relative effectiveness of different forms of communication to a dispersed & part time workforce' 'Total Quality Management' Volume 9 No. 8 1998

## **Book Chapters**

Trust at the Interface between the Third and Public Sectors
Chapter in: Trust and Confidence in Government and Public Services
(published April 2013) Routledge Critical Studies in Public Management
(Ed). Stephen Brookes, Ann Mahon, Sue Llewellyn

Using a Residential Work based Social Enterprise Model to address Challenges of Poverty: The Emmaus model with particular reference to the UK (2012) pp141:164

Chapter in

Instrumentos solidarios en tiempos de crisis (ed) C.Parra & C Ruiz Bosch Editor Pub. ISBN 978-84-7698-642-4 D.L B-21457-2012

Innovation and Creative Leadership in Local Government with Jan Ole Vanebo Chapter in Knut Ingar Westeren (Ed) Foundations of the Knowledge Economy Elgar 2012

"The Direct Engagement of Citizen Users through assessment, choice and evaluation of welfare services: The implications of the Personalisation

agenda" (2011) Chapter in New Steering Concepts in Public Management; Sandra Groeneveld and Steven Van de Walle (editors) Emerald pp115-131

"Third Sector, Social Economy and Solidarity Economy in the UK" (2011) Chapter in The impact of the economic crisis on the social and solidarity economy (edited by C Parra) Bosch 2011 pp61-88 (Spain)

The Challenge of Leadership for the Third Sector Chapter in:-

The New Public Leadership Challenge (2010) Brookes, S and Grint ,K (ed) Palgrave

'Public Managers Religiosity: Impacts on work attitudes and perceptions of co-workers' with Bozeman, B (2007)

Chapter in 'Cultural Aspects of Public Management Reform' Ed; Schedler, K Elsevier Press

'Stakeholder Theory, Partnerships and Alliances: Analysis of the Health Care Sector in the UK and Scotland' Chapter in

'Strategies for Public Management Reform' Elsevier-Oxford 2004 edited Lawrence Jones, Kuno Schedler and Riccardo Mussari

## OTHER PUBLICATIONS

## Case studies and Encyclopaedia Entries

NHS Direct (revised and updated case study) in Johnson & Scholes and Whittington 'Exploring Corporate Strategy' Prentice Hall 2010

Social Enterprise,
Stakeholder
EMES
Commissioned entries in
Encyclopaedia of Civil Society (2009)
Ed. Helmut Anheier et al Springer Publisher

"Belief in Action: The Salvation Army" in Johnson, G and Scholes, K and Whittingdon, R 'Exploring Corporate Strategy' Prentice Hall 2008 pp. 667-677

"NHS Direct – a pathway to health" in Johnson, G and Scholes, K and Whittingdon, R 'Exploring Corporate Strategy' Prentice Hall 2008 pp. 817-823

'Haram: strategic change through education and partnership" (with J.O.Vanebo) in Johnson, G and Scholes, K and Whittingdon, R 'Exploring Corporate Strategy' Prentice Hall 2008 pp. 840-846

"NHS Direct – a fast moving and developing service" in Johnson, G and Scholes, K 'Exploring Corporate Strategy' Prentice Hall 2004

*"Global Challenge: The Salvation Army"* in Johnson, G and Scholes, K 'Exploring Corporate Strategy' Prentice Hall 2004

"No-one loves you baby: The Child Support Agency" in Johnson G & Scholes K 'Exploring Corporate Strategy' Prentice Hall 2002 pp774-783

"NHS Direct: A new gateway to healthcare" in Johnson & Scholes 'Exploring Corporate Strategy' Prentice Hall 2002 pp527-531

## **FURTHER ACADEMIC AND RESEARCH PAPERS**

## **RESEARCH NEARING PUBLLICATION (Submitted or under revision)**

#### **Books**

Value-based leadership Book manuscript submitted to Palgrave - Macmillan Joint with Tor Busch (South Trondelag University, Norway)

### Journals

Responding to challenge: comparing non profit programmes and pedagogy at universities in the UK, Spain and the USA with Rebecca Tekula (Pace University) and, Carmen Parra (University Abat Oliba) submitted to NISPACee Journal of Public Administration and Policy

Social Enterprise and the Delivery of Public Services: A Laboratory for Developing Social Enterprise in Alaska under revision to Social Enterprise Journal

Policy on Personalisation, user empowerment, the market and the third sector with Sarah Carr (Social Care Institute for Excellence) in revision for submission to Evidence and Policy

Partnership and Contracting by the Third Sector: A cross national comparison and analysis of the partnership phenomena Public Management Review with Janelle Kerlin (Georgia State University, USA) and Carmen Parra (University Abat Oliba, Spain)

On average I produce around 10 research papers and three publications each year relating to my work.

#### **ACADEMIC PAPERS AND PANELS 2013**

- Social Innovation and shared value in the food sector...same wine but new bottles? Paper to International Social Innovation research conference Oxford Sept 2013
- "Exploring success in austerity: The experience of civil society organisations Paper to EGPA Conference, Edinburgh Sept 2013
- The emergence of MOOC's: implications for Public Administration Teaching Paper to EGPA Conference, Edinburgh Sept 2013
- Doing well because of austerity: What areas are recession resistant for social entrepreneurs? Paper to Skoll Social Enterprise colloquium held at Oxford University July 2013
- Transferring the compact principle? Exploring the emergence of a code of practice between the private and third sector

  bird Sector Because Centre Seminar, Southernton Univ. 27 Feb 2013

Third Sector Research Centre Seminar, Southampton Univ, 27 Feb 2013

• Panels convened at IRSPM conference, Prague 9-12 April 2013 The Euro Crisis: Differential Impacts on Public Services and Civil Society Organisations in Affected Countries

and

Public Sector Innovation

- The Euro crisis: differential impacts on public services and civil society organisations in affected countries paper to IRSPM conference, Prague 9-12 April 2013
  - Enhancing collective social responsibility: challenging the Unions' dialogue in Greece paper to IRSPM conference, Prague 9-12 April 2013 (with Dr Maria Zeppou)
- Learning from innovation in European Public Services Evaluating the lessons of the EPSA winners paper conference, Prague 9-12 April 2013
  - Examining the circumstances of successful social enterprises in times of austerity and challenge.

Social Enterprise, Social Innovation and Care Conference 17-18<sup>th</sup> April, 2013, Durham University

"Social enterprise trajectories in France and UK. Novel social policy tool or a marketisation of social services?" Paper to conference :- RIUESS Penser et faire l'économie sociale et solidaire aujourd'hui. Valeurs, statuts, projets? June 2013 Angers France This paper also presented to UK/French Round Table with University of Paris, Sorbonne at Research Centre in Paris 26 April 2013

 Social entrepreneurship as a vehicle for innovation Panel for EMES conference University of Liege July 1-4 2013

## Panel organised

Creating shared value and corporate social innovation
 5th International Social Innovation Research Conference (ISIRC), Oxford University 1-3 Sept 2013

#### **ACADEMIC PAPERS AND PANELS 2011-2012**

## **Conference Panels & Conference organisation**

International comparisons of the development of education in social entrepreneurship and social enterprise (Nov 2012) Paper to 9<sup>th</sup> Stern NYU Social Entrepreneurship Conference New York Nov 2012 with Lyons, T et al.

Responding to Challenge: Comparing and contrasting selected non profit university programmes and pedagogy in the USA and Europe (2012) Paper to ARNOVA conference, Indianapolis USA Nov 2012 with Parra, C and Tekula. R et al

,3<sup>rd</sup> International Social Innovation Research Conference , Sept 2012 Birmingham University , UK. Convenor of Public services Panel ( with Janelle Kerlin)

It was the worst of times and the best of times? Examining the emergence of new and successful charities in times of austerity and challenge
Panel convened at 18th NCVO/ VSSN Researching the Voluntary Sector
Conference 10-11th Sept 2012, University of Birmingham, UK

15<sup>th</sup> Annual Conference of the International Research Society for Public Management, April 2012 Rome, Italy: Convenor of Social Enterprise Panel (with Janelle Kerlin and Carmen Parra)

2<sup>nd</sup> International Social Innovation Research Conference , Sept 2012 London South Bank University , UK (*Convenor and Co-organiser*)

15<sup>th</sup> International Research Society for Public Management, April 2011, Dublin: Social Enterprise Panel – Convenor and also co-author of paper for panel

Social Enterprise and the Delivery of Public Services: A Laboratory for Developing Social Enterprise in Alaska? The Cook Inlet Tribal Council responding to public service need

With Pita Benz, Director of Social Enterprise, Cook Inlet Tribal Council, Alaska

Social Enterprise and Knowledge Transfer: Examples from an evolving landscape

Chair: Alex Murdock, (London South Bank University) with Ben Evans and Kate Groucutt (Daycare Trust) Lindsay Hodgson and Charles Jardine (RNID and London South Bank Univ) and Phil Sital-Singh and Robin John (RNIB and London South Bank Univ)

PANEL to NCVO Research Conference Sept 2011

## **Papers**

Trust at the interface between the Third and Public Sectors, 3<sup>rd</sup> International Social Innovation Research Conference, Sept 2012 Birmingham UK (Critical Perspectives Panel)

Swimming against the tide? Analysing the emergence of new and successful social ventures in times of austerity and challenge. (With C Alcock and B Lamb)

,3<sup>rd</sup> International Social Innovation Research Conference, Sept 2012 Birmingham UK (Scaling Up Panel)

Living in interesting times - relationships between NGO's and government in the UK Paper to: The Sixth Sino-US Public Administration International Symposium, Renmin Univ Peking, June 5th-6th, 2012

Challenges and Opportunities for Partnership and Contracting by the Third Sector in difficult times: A cross national comparison and analysis

( with Janelle Kerlin, Georgia State Univ ,, USA and Carmen Parra, Univ Abat Oliba, Spain)

Paper to 15<sup>th</sup> Annual Conference of the International Research Society for Public Management: Third Sector Panel, April 2012 Rome Italy

Evaluation of solidarity practices: the Example of Emmaus International 15<sup>th</sup> Annual Conference of the International Research Society for Public Management: Social Enterprise Panel, April 2012 Rome Italy

Partnership and Contracting by the Third Sector: A cross national comparison and analysis of the partnership phenomena.

with Janelle Kerlin Georgia State University Georgia, USA and Carmen Parra University of Abat Oliba Barcelona, Spain 15<sup>th</sup> International Research Society for Public Management, April 2011, Dublin: Third Sector Panel

Exploring the role of Islamic Philanthropy in the setting of the UK with Yousuf Khan

Paper to NCVO Research Conference Sept 2011

Managing the fall out: HR implications of radical workforce downsizing with Chrissie Oldfield

Paper to 15th Annual Conference of the International Research Society for Public Management April 2011

Fundraising and transparency in the Non Profit Sector New Forms of Organisation in Knowledge Based Societies:

Conference at University Abat Oliba, Barcelona Sept 16-17 2011

Evaluating solidarity for Emmaus International groups around the world with C Parra and P Glemain Arnova Nov 2011

AND

Social Enterprise Models and the Cook Inlet Tribal Council: An assessment of the applicability of Alter model of social enterprise. With Pita Benz and Gloria O'Neill

AND

Personalisation, personal budgets and service user involvement in England: an opportunity to build community capacity and social enterprise? With Sarah Carr, SCIE

Papers to 3rd EMES International Research Conference on Social Enterprise Social innovation through social entrepreneurship in civil society 4-7 July 2011 - Roskilde University (Denmark)

The 'Big Society' concept in the UK – How local governance could operate in a setting of greater citizen involvement with Brian Lamb Paper to 15th Annual Conference of the International Research Society for Public Management April 2011

Personalisation in English adult social care: Smaller government and potential tensions with Sarah Carr

Paper to Public Administration Committee Conference Sept 2011, Birmingham UK

Big Society; A choice between providing and campaigning? With Brian Lamb Paper to NCVO Research Conference Sept 2011

#### **CONFERENCE PRESENTATIONS 2011-12**

Social Entrepreneurship: A Third Sector Approach?
2nd Doctoral Spring School & Symposium on Social Entrepreneurship
Research –University of Vienna, Austria April 2012

If social enterprise is the fashion and the future why don't trading and public service charities re-register as Community Interest Companies? : Exploring possible reasons for the reluctance Liverpool University Charity Unit Seminar 30<sup>th</sup> Jan 2012

The Three Bridges to the Third Sector
Panel with Razia Shariff, Third Sector Research Centre
and Karl Wilding, National Council for Voluntary Organisations

Presentation to 'Bridging the Gap between Research, Policy, and Practice' London conference on Wednesday 7 December

An evaluation of global social enterprise solidarity between Emmaus International groups Presentations to

- Stern NYU Social Entrepreneurship Conference NY Nov 2011 and
- Skoll Social Entrepreneurship Research Conference, Oxford Univ April 2012

Evaluating the 'Big Society' concept in the UK: An opportunity via greater citizen involvement for more social entrepreneurial activity?

Presentation to Skoll Social Entrepreneurship Research Conference Duke University USA June 2011

### **ACADEMIC PAPERS 2009-2010**

Partnership or Peril? The implications of Non-Profit organisation participation in public sector contracting Italian Academy of Business Administration and Management AIDEA Oct 21-22<sup>nd</sup> 2010 Bocconi University, Milan

Developing knowledge transfer for the third sector: models and measurement

International Social Innovation Research Conference, Oxford University Sept 13-15<sup>th</sup> 2010

With Razia Shariff of Third Sector Research Centre, Univ of Birmingham

The Public Management Masters in the broader management education environment

European Group on Public Administration, Toulouse, France Sept 8-9 2010 With Chrissie Oldfield

Not a curse to live in challenging times 16<sup>th</sup> NCVO /VSSN Researching the Voluntary Sector Conference, Sept 2010, Leeds With Brian Lamb (independent consultant)

This paper also presented to:

Public Administration Committee, Conference, Nottingham Sept 7 2010

Developing knowledge transfer for the third sector: models and measurement (With Charles Jardine, Michael Knight and Robin John of LSBU)

#### and

The evolution of Emmaus in the UK

Papers to:

Ninth International Conference of the International Society for Third Sector Research (ISTR) July 7-10<sup>th</sup> 2010, Istanbul, Turkey

The direct engagement of citizen users through assessment, choice and evaluation of welfare services: The implications of the personalisation agenda International Public Management Network 28-30<sup>th</sup> June, Erasmus Univ, Netherlands

Social enterprise and public service delivery - challenges and issues Skoll Colloquium on Social Entrepreneurship, Oxford Univ 22-25<sup>th</sup> June 2010

It seemed such a good idea at the time: Governance and equality challenges in the personalisation agenda

14<sup>th</sup>.Annual Conference of the International Research Society for Public Management

Berne 7-9 April, 2010 with Chrissie Oldfield

The Third Sector: A space for citizen participation 22<sup>nd</sup>. Kongress der Deutschen Gesellschaft für Erziehungswissenschaft zu dem Thema "Bildung in der Demokratie", 14. -17. March 2010 in Mainz, Germany with Marie Anastiadis (Univ of Graz)

When care gets personal: the impact of personal budgets on social innovation European Workshop on Mid Career on Public Management Development November 4-6<sup>th</sup>, 2009 at University of Birmingham, School of Government and Society

### **SELECTED ACADEMIC PAPERS 2005-2008**

The impact of the RNID<sup>2</sup> on auditory services in England: borrowing lawnmowers and the price of salt 5<sup>th</sup> UK Social Enterprise Research Conference 26-27 June 2008

Predicting future issues for the Third Sector: Initial results of a Delphi oracle approach

ISTR Barcelona July 2008 (with Venables, R.)

No man's land or Promised Land? The lure of local public service delivery contracts for social enterprise

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Royal National Institute for the Deaf – A major charity in the UK

4<sup>th</sup> UK Social Enterprise Research Conference, London South Bank University, London UK July 4-5<sup>th</sup> 2007

How a social economy organisation promoting festivals and selling beer contributes to a wider vision of social inclusion and solidarity?

The case of the Workers Beer Company in the UK and Germany

7èmes Rencontres Internationales du Réseau Interuniversitaire de l'Economie Sociale et Solidaire Rennes, mai 2007 (with Nick Dolezal)

Case Teaching in Public Management and the role of teachers as change agents

EFMD Panel at IRSPM Conference, Berlin 2007

'How can jazz musicians cope in the ballroom?':

Potential ethical and value conflicts in non- profit sector contracts for public service delivery.

11<sup>th</sup> IRSPM (International Research Symposium in Public Management) Potsdam Germany April 2007

"Lessons from the delivery of public services by the Third Sector and the increasing links to citizenship: The emergence and development of contractual partnerships between the Third Sector and Government" 3rd Sino-US International Conference for Public Administration, Beijing June 2006

"The delivery of public services by the Third Sector: The emergence and development of contractual partnerships between the Third Sector and Government"

1st European Summit on Modernizing Government – Speyer University, Germany Aug 24 2006

"The relations between government and the voluntary sector in delivery of public services in the devolved nations of the UK: The Voluntary sector experience of the Compact under devolution."

The Tenth International Research Symposium on Public Management (*April* 2006)

"Social Entrepreneurial Ventures and the Value of Social Networks."
Research on Social Enterprise: Models and practices, issues and challenges
July 2005, Open University

Who pays the piper? Voluntary sector reform and the new service delivery, devolution and localism agenda

First European Conference of The International Society for Third Sector Research & EMES European Research Network April 27-29 2005 (CNAM Paris)

"What do consultancy interventions offer Public and Not for Profit organisations seeking to understand and respond to their customer and citizen stakeholder environments?"

EGPA 2005 Workshop 1 Are public sector reforms in the interest of the citizens?